

Rules & Regulations

Staying in the Campsite implies acceptance of these Rules & Regulations, and the commitment to comply with them and to apply the COVID-19 health rules in force under penalty of exclusion (barrier gestures, social distancing, hydro-alcoholic gel...)

1. DEFINITIONS

General Manager

He/she is the head of the campsite and assumes administrative responsibility. He/she may delegate some tasks or responsibilities to the Campsite Manager.

Campsite Manager

The person responsible for the order and good conduct of the campsite. It has a duty to punish serious breaches of the regulation and, if necessary, to expel the perpetrators. Disrespectful behaviour towards camping staff or anyone else staying in the campsite results in eviction without notice. He can call in law enforcement if necessary.

Camper

Customer and user of the Campsite, paying a fee to stay in the campsite or person accompanying this Camper and staying on the same pitch as the latter.

Visitor

Non-client of the campsite visiting a Camper.

2. OPENING - CLOSURE OF CAMPING 2020

The campsite is open all year round.

Opening and closing of the campsite: 8:00 a.m. to 10 p.m. daily.

3. RECEPTION DESK / DUTY

Opening hours: 9am-12pm / 3pm - 7pm.

Camper should find all the information on the services of the campsite, information on food supplies, sports facilities, tourist information and tips upon the surroundings. There should be someone available daily by phone during the regular season.

In case of brief absence, a sign at the reception will inform the Campers.

CAMPING ENVENDOS

This is a translation. Only French version is legally valid.





4. ADMISSION REQUIREMENTS - APPLICATION OF MANDATORY BARRIER GESTURES BARRIERS.

To be admitted on the Campsite, applicants must have been authorized by the Campsite Manager after they have checked in. Minors must be accompanied by their parents or legal guardians. Staying at the campsite involves accepting the provisions of this regulation and a commitment to comply with them. Any offence may result in the expulsion of the perpetrator with recourse to law enforcement if necessary.

5. FORMALITIES

Anyone who stays at least one night in the campsite must first present their identification to the head of the Campsite Manager and fulfil the usual formalities.

6. INSTALLATION

Any campervan, caravan, tent, or other equipment must be installed at the pitch designated by the Campsite Manager. Campers must respect the general aesthetics of the Campsite, in particular the pitch should not be cluttered with any other installation or furniture other than campervan/caravan/tent/awning/store, in accordance with the regulations on outdoor hotels.

7. PAYMENT AND FEES

The fees are paid at the reception desk on arrival. Their amount is set according to the rate displayed at the reception. They are due according to the number of nights spent in the campsite.

Campers are advised to notify the Campsite Manager of their departure the day before they leave.

Campers intending to extend their stay must notify the Campsite Manager, check availability, and pay the amounts. Departures can only be made during the opening hours of the portal.

8. RESPECT FOR TRANQUILLITY

Campers are urged to avoid any noises and discussions that could interfere with other campers or the inhabitants near the campsite. Sound devices should be adjusted accordingly. Doors and boots closing should be as discreet as possible. Silence must be total between 10 p.m. and 8 a.m.

9. VISITORS

Visitors may be admitted to the campsite under the sole responsibility of the Campers who receive them, who must first declare their number and identity at the reception office. These are required to pay a fee per visitor.

The maximum number of visitors is 4 people per pitch. Visitors must not spend a night in the campsite unless they pay a pitch rental fee.

Visitors are also required to read and comply with these regulations and to respect the maximum number of 6 people per pitch, when they stay on the pitch of the Camper they are visiting.







10. VEHICLE DRIVING AND PARKING

Inside the campsite vehicles must travel at a maximum speed of 10 km/h (6 mph) and respect markings and signs. Driving is prohibited between 10 p.m. and 8 a.m.

Only one vehicle is allowed per pitch unless management agrees, and the associated fee is paid.

Campers are advised to take the usual precautions for the protection of their vehicles and equipment, the General Manager does not accept any responsibility in case of damage, breakage, or theft. Only vehicles that belong to the Campers staying in the campsite can be used. Parking should not impede traffic or prevent the installation of new arrivals. Vehicles must be parked on their users' pitch.

Campers with motor vehicles other than car or campervan (e.g. motorbikes, mopeds, etc.) are required to declare them when they check in on their arrival.

Visitors must report their arrival at the reception desk and must park their vehicle on the Camper's pitch they are visiting or at a location designated by the Campsite Manager.

All motor vehicles used in the campsite must have their legal documents (registration certificate, insurance certificate...)

11. RENTAL TERMS

Everyone must refrain from any action that could affect cleanliness, hygiene, and appearance of the campsite. Children should always be under the supervision of their parents.

It is forbidden to throw polluted water on the ground or in gutters. Household garbage, waste of any kind, papers, must be dropped off in the collective garbage containers at the main entrance to the campsite.

It is forbidden to wash cars inside the campsite.

It is forbidden to take water from fire hydrants and fire hoses, who are reserved only for this purpose only.

Plants and floral decorations must be respected. Campers must stick nails in trees, cut branches, plant, destroy, or pollute the natural environment.

All constructions and improvements are prohibited, unless specifically agreed by the General Manager. It is not allowed to delineate the location of a facility by any means, nor to dig the ground. Any damage to vegetation, fences, soil or camping facilities will be under financial responsibility of its author.

12. SAFETY

12.a. Fire

Open fires, including BBQs (wood, charcoal), are strictly prohibited outside dedicated locations. Stoves must be kept in good working order. Fire extinguishers are available for everyone.

In the event of a fire, you must notify the Campsite Manager or the General Manager immediately. An emergency kit is available at the reception desk, along with emergency phone numbers.









12.b. Smoking

Smokers are advised to remain very vigilant when smoking outside their pitch or dwelling. It is strictly forbidden to drop butts on the ground, the use of ashtrays is mandatory.

12.c. Thefts

Immediately report to the Campsite Manager any presence in the campsite of suspicious persons. Campers are advised to take the usual precautions to safeguard their vehicles and equipment stored on the campsite, as the General Manager is not the custodian of these properties.

12.d. Games

Non-violent or disturbing games can be organized in the immediate vicinity of the facilities.

For any organization of specific outdoor games (tournaments of pétanque, bowling, sports, etc.), it is necessary to inform the Campsite Manager beforehand.

13. ANIMALS

Pets are welcome in the campsite (maxi 3 per pitch).

They must not be left at large, locked in a vehicle, nor chained outside, in the absence of their master who is legally responsible for them. Their behaviour should not interfere with the tranquillity, safety, and cleanliness of the campsite. Their droppings must be picked up by their owner.

Visitors are prohibited from bringing any animals into the campsite.

The Camper must provide a certificate of insurance and vaccination for his/her pet/s), in accordance with the Interior Regulations and memos. 1st and 2nd category dogs (attack/guard/defence dogs: pitbulls, rottweiler) are not accepted on the campsite and are strictly prohibited.

The General Manager disclaims all responsibilities for any animal brought by Campers in the campsite.

14. CARAVAN STORAGE

Unoccupied equipment may not be left on the ground until after the General Manager agrees and only at the designated location. A daily fee, the amount of which is displayed at the reception desk, will be due for storage. You will be asked for a usable key in case of absolute necessity. The General Manager disclaims any responsibility for damage to the recreational vehicles left in storage, as well as its contents.

15. CARAVANS - MOBILE RESIDENCES

Caravans and mobile homes must always maintain their mobility means, i.e:

- Wheels with pneumatic bandage
- Towing and/or coupling devices
- Required braking and signalling devices
- License plate.



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16. FENCES

It is forbidden to add other boundaries to fences delimiting the locations without written permission by the General Manager. It is mandatory to leave one side of the pitch open, on the caravan side, to be able to take the caravan out of the site in case of emergency.

17. MISCELLANEOUS

Any camper with a caravan or motor caravan may install a removable awning or sun blockers in front or on side. It is strictly forbidden to put two. No layouts can be done on the campsite without the permission in writing of the Campsite Manager.

Pitches are intended for leisure only, excluding all activities: industrial, commercial, artisanal, or professional. Campers may not take up residence there or set up their main residence.

Some people can nevertheless practise their professional occupation on their pitch, without affecting the proper functioning of the campsite, its tranquillity without the possibility of receiving customers on the ground. However, an agreement must be given in writing by the General Manager. This agreement may be revoked orally, at any time and without notice, in the event of a breach of these Rules & Regulations.

For obvious safety reasons, underage children should not be left alone on the Campsite or in the rental premises area. Anyone going to the pond must close the gate and leave the environment as clean as when they arrived by evacuating any waste (garbage bags, empty cups and bottles, hooks etc.). Garbage bags are available at the reception desk on request.

17.a. Pond

Parents and legal guardians are reminded that their minor children or under their responsibility are strictly prohibited from playing alone near the pond and the river. Children should always be under immediate supervision and should not play or walk around these water plots alone. In the event of an accident, the General Manager is not responsible.

17.b. Pétanque

The pétanque strip is open to all campers for them to play this game. The strip is strictly reserved for playing pétanque. Access is free. The field is open from 10 a.m. to 8 p.m. Users must leave the land in the state found when they arrive. The user must have his own equipment. The campsite cannot be held responsible for any accident, property damage or other consequences caused by users.

18. VIOLATIONS OF RULES & REGULATIONS

In the event a Camper disturbs the stay of the other Campers or does not comply with the steps of these Rules & Regulations, the General Manager or the Campsite Manager may, if they deem it necessary, order the Camper, orally or in writing, to cease the disturbance. In the event of a serious or repeated breach of the Rules & Regulations and after the General Manager has been ordered to comply, the Directorate may terminate the lease. In the event of a criminal offence, the General Manager or the Campsite Manager will be able to call the forces of law.





19. DAMAGES

Any damage will be subject to a repair invoice, at the expense of the customer, through his/her insurance if he/she wishes. It is expressly recalled that children are under the sole responsibility of their parents or legal guardians.



CAMPING ENVENDOS

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